Hardware Repair & Refurbishment

COMPONENT-LEVEL REPAIR

Keep legacy equipment earning for longer

Component-level repair and refurbishment for telecom and non-telecom equipment, including out-of-warranty and end-of-life units, backed by a one-year warranty. Repairs delivered for Wi-Tribe on Motorola EoL equipment.

WARRANTY
1 year

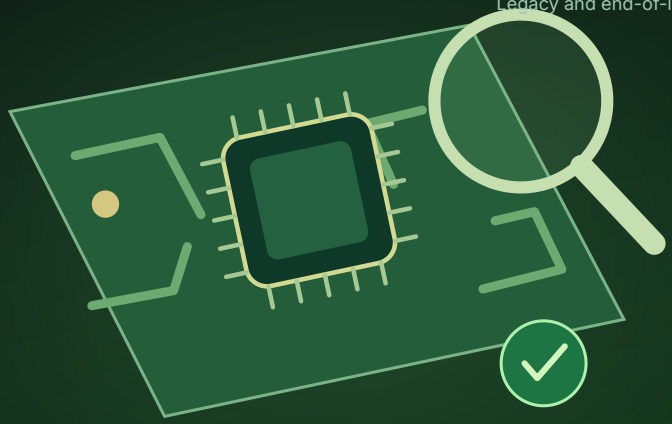
LEVEL REPAIR
Component

EQUIPMENT SUPPORTED
EoL

CONTRACTS
Flexible

Repair at component level
Assessment and restoration

Extend equipment life
Legacy and end-of-life support



Support after the repair
Custom reporting and one-year warranty

GSM and BTS
GSM BTS and other BTS equipment.

Satellite
DVB-RCS and SCPC satellite equipment.

Broadband and CPE
CPE and broadband equipment.

OPERATIONAL CONTEXT

A clearer way to work

Component-level repair and refurbishment for telecom and non-telecom equipment, including out-of-warranty and end-of-life units, backed by a one-year warranty. Repairs delivered for Wi-Tribe on Motorola EoL equipment.

01

End-of-life gear

Vendors stop supporting equipment that still works in the field.

02

Replacement cost

Swapping whole units is costly.

03

Spares shortages

Legacy spares become hard to source.

THE CHANGE IN DAILY OPERATIONS

Before	With Hardware
– Vendor support ended	✓ Legacy and EoL support
– Whole-unit replacement	✓ Component-level repair
– Scarce spares	✓ Extended equipment life
– Rigid repair terms	✓ Flexible contracts
– No repair visibility	✓ Customised reporting

AN OPERATIONAL SCENARIO

Assess a faulty or legacy unit

A faulty unit may be out of vendor support, while whole-unit replacement is costly or difficult. The repair decision needs an agreed equipment scope and assessment.

1 year	Longer	Lower	Custom
Warranty	Equipment life	Replacement spend	Reporting

CAPABILITIES 1

The capabilities that do the work

Explore the core functions of Hardware Repair & Refurbishment and the operational tasks they support.

01

GSM and BTS

GSM BTS and other BTS equipment.

02

Satellite

DVB-RCS and SCPC satellite equipment.

03

Broadband and CPE

CPE and broadband equipment.

04

Power

Rectifiers and inverters.

05

Modems

Telecom and general modems.

06

Custom hardware

Custom hardware, software and embedded systems.

DESIGNED AROUND THE USERS

Operators Extend life of installed base.

Vendors Out-of-warranty repair support.

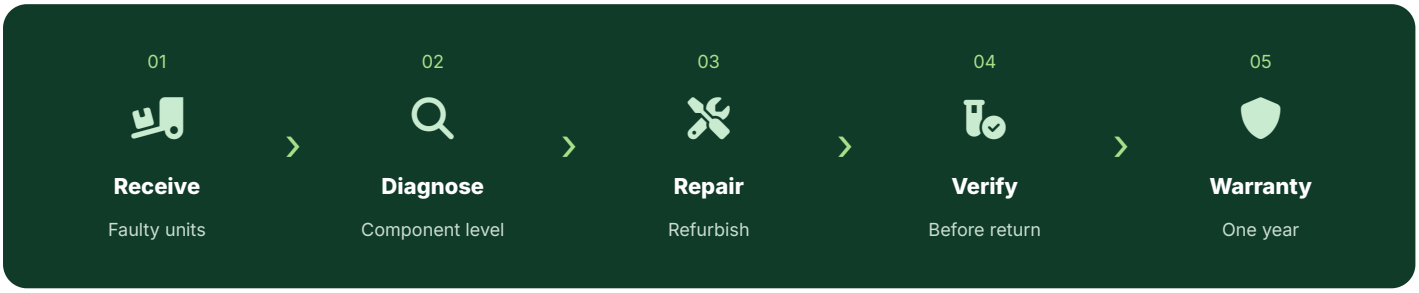
ISPs CPE and broadband repair.

Enterprises Power and modem repair.

WORKFLOW

From the first step to the outcome

A connected sequence makes the handoffs and responsibilities easier to follow.



01 Scope
Agree equipment and a flexible contract.

02 Collect
Faulty units are sent for assessment.

03 Repair
Faults are fixed at component level.

04 Report
You receive customised reporting.

05 Support
Units carry a one-year warranty.

A PRACTICAL WALKTHROUGH

Assess a faulty or legacy unit

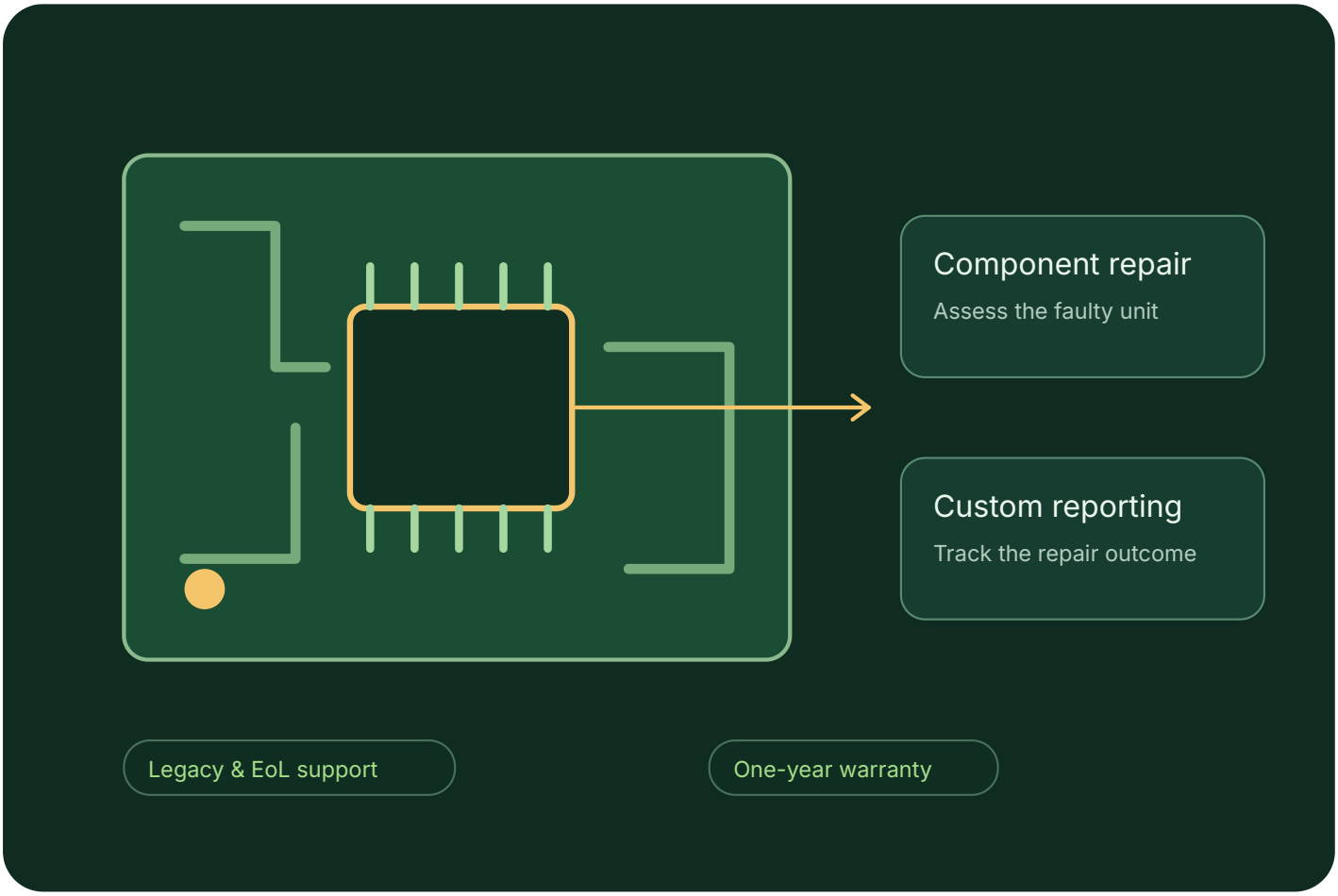
A faulty unit may be out of vendor support, while whole-unit replacement is costly or difficult. The repair decision needs an agreed equipment scope and assessment.

Follow collection and component-level repair into customised reporting and support. Confirm applicable equipment, contract terms and the one-year warranty before dispatch.

ARCHITECTURE & HANDOFFS

Follow a unit through repair and support

The service connects equipment assessment, component-level repair and reporting to the agreed contract scope.



Conceptual product flow · Hardware Repair & Refurbishment

01

Agree equipment coverage and collect the faulty unit.

02

Assess and repair at component level.

03

Provide customised reporting and the applicable one-year warranty.

DISCUSS YOUR ENVIRONMENT

Confirm the source systems, responsibilities and integration boundaries during the walkthrough. The diagram explains the product concept; the deployment scope is agreed for your environment.

TECHNOLOGY 1

Understand the connected pieces

Formats, protocols and tools in the product scope, with plain-language explanations for technical and business readers.

GSM BTS

Base stations serving GSM mobile networks.

CPE

Customer premises equipment such as subscriber terminals.

DVB-RCS

Two-way satellite communication equipment.

SCPC

Single Channel Per Carrier satellite equipment.

Broadband

Broadband access equipment.

Rectifiers

Units converting AC to DC power for telecom sites.

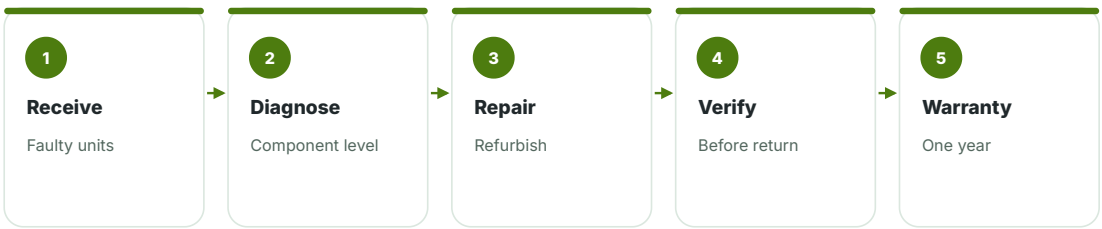
Inverters

Units converting DC to AC backup power.

Modems

Telecom and general-purpose modem repair.

THE HARDWARE OPERATING FLOW



INTEGRATION PLANNING

Agree the source systems, supported versions, data ownership and access requirements during discovery. Validate the relevant interfaces against your environment before production rollout.

ASSURANCE & NEXT STEPS

Prepare for a successful rollout

Match the product scope to your people, systems and operating requirements.

PRODUCT ASSURANCE

- One-year warranty
- Legacy and EoL support
- Flexible contracts
- Customised reporting

PLAN THE ENGAGEMENT

01

Discover

Review your current process, source systems, users and constraints. Identify the operational problem the first phase should solve.

02

Demonstrate

Follow collection and component-level repair into customised reporting and support. Confirm applicable equipment, contract terms and the one-year warranty before dispatch.

03

Validate

Agree the applicable product scope, access controls, integration checks and acceptance criteria. Confirm deployment and support responsibilities.

04

Handover

Plan user guidance, operational ownership and support contacts. Confirm the reporting cadence and review process for the agreed scope.

START A CONVERSATION

Explore Hardware with our team.

Bring your operational scenario. We will walk through the relevant workflow and discuss a suitable scope.

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